

**PAY DIFFERENTIAL 125**  
**DEPARTMENT OF CONSUMER AFFAIRS CALL CENTER**  
**DIFFERENTIAL PAY – UNIT 04**

Established: 12/02/99

Revised: 01/01/02, 07/02/13

CLASS TITLE	CLASS CODE	CB/ID	RATE	EARNINGS ID	DEPARTMENT
Program Technician	9927	R04	\$100 per pay period	8PT	Department of Consumer Affairs
Program Technician II	9928				
Program Technician III	9929				

**CRITERIA**

In recognition of the complex work load and level and knowledge required to receive and respond to consumer calls, employees in the above classes at the Department of Consumer Affairs who perform at least 50 percent of their normal duties in the following assigned tasks shall receive Pay Differential 125.

- Full-time employees assigned to the Information Center/800 Number, Consumer Information Center.
- Full-time employees assigned to the Contractor's State License Board call center.
- Less than full-time employees assigned to the above duties shall receive the differential on a pro rata basis, according to their reduced time base.

**IF APPLICABLE, SHOULD PAY DIFFERENTIAL BE:**

PRO RATED	Yes
SUBJECT TO QUALIFYING PAY PERIOD	No
ALL TIME BASES AND TENURE ELIGIBLE	Yes/No*
SUBJECT TO PERS DEDUCTION	Yes

**INCLUSION IN RATE TO CALCULATE THE FOLLOWING BENEFIT PAY**

OVERTIME	Yes
IDL	Yes
EIDL	Yes
NDI	Yes
LUMP SUM VACATION	Yes
LUMP SUM SICK	Yes
LUMP SUM EXTRA	Yes

\*Retired Annuitants are not eligible unless appointed under Government Code section 21228.